

BARTON CREEK WATER SUPPLY CORPORATION

August 1, 2017

Members:

As we previously communicated, the Corporation undertook a project to replace the old water meters with new electronic metering devices. That project is now complete and this is to advise you that information regarding your water usage is now available to you on-line.

The creation of an account to view the information is completely optional. There is no charge to use this service. For those of you who are interested, enclosed are instructions as to how to create an account. The instructions are straight forward and easy to follow.

Once logged on to the website, you will need to (i) enter your zip code, (ii) your water provider (Barton Creek Water Supply Corporation), (iii) your Barton Creek Water Supply Corporation account number which is on your monthly bill and (iiii) your email address. You will then be asked to create a password of seven or more characters. A confirming email from the website will be sent to you as the final step to establish your personal account.

Once you are logged on to your personal account you will view key information regarding your water usage. There is a "Help" button at the top of screen that provides information as other options available to you.

If you have any questions or need assistance, please contact Crossroads Utility Services at 512-246-1400 or email them at customerservice@crossroadsus.com.

Sincerely,

The Board of Directors
Barton Creek Water Supply Corporation

Barton Creek Water Supply Corporation



You now have online access to your hourly water usage information.

As part of our ongoing efforts to improve services to our customers, we are now offering you direct and secure access to your water usage data. The Barton Creek Water Supply Corporation EyeOnWater suite of available tools includes a secure online website to review and analyze your usage patterns. A consumer smartphone app will be made available after the initial online sign-up.



To access your personalized online portal visit:

<https://eyeonwater.beaconama.net/signup>

You will need the following information to register for an online account:

Zip Code
Account Number or Access Code
E-mail Address