



Crystal Mountain Water Supply, PWS ID 2270246
PUBLIC NOTICE MANDATORY LANGUAGE
Tier 2 Violations/ Non-Acute

Mandatory Language for Surface Water Treatment Technique Violation

SURFACE WATER TREATMENT TECHNIQUE: [NON-ACUTE]

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. These standards include enforceable treatment technique requirements for drinking water. Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.

The water supplied for this District is treated by and purchased from the West Travis County Public Utility Agency (WTCPUA). Due to the rain/flooding event at the end of October 2018, the WTCPUA raw water supplied from Lake Austin had a high level of turbidity (over 80 times the normal levels). As a result of the high raw water turbidity, the WTC PUAs water treatment plant couldn't meet the minimum level of treatment for turbidity beginning on October 22, 2018. On October 22nd the WTC PUA and its wholesale water customers issued a boil water notice. As a concurrent public water system and a wholesale customer with the WTC PUA, we are required to send notice to our customers receiving water from the WTC PUA regarding this violation. The WTCPUA issued a boil water notice on October 22, 2018 and after adjustments to the treatment plant they were able to meet finish water turbidity requirements on October 26, 2018. On October 27, 2018 the WTC PUA and all wholesale customers released the boil water notice.

As a result of the WTC PUAs exceedance of turbidity limits, the Crystal Mountain Water Supply, PWS ID 2270246, failed to meet the minimum treatment technique requirements for the month of October 2018. Specifically, our water system had more than 5% of the combined filter effluent turbidity reading above 0.3 NTU for the month of October 2018.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact Mr. Darrell Winslett, Regulatory Specialist, with Crossroads Utility Services, LLC at: 512-246-1400

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