



Northtown MUD PWS ID 2270264
PUBLIC NOTICE MANDATORY LANGUAGE CODING
Tier 2 violations/ Non-Acute

Mandatory Language for Surface Water Treatment Technique Violation

SURFACE WATER TREATMENT TECHNIQUE: [NON-ACUTE]

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. [These standards include enforceable treatment technique requirements for drinking water. Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.]

The City of Austin supplies the public drinking water to this District. Due to the heavy rain and flooding event that occurred at the end of October 2018, the water source for the City of Austin Water exhibited extremely high levels of turbidity. With the extremely high levels of turbidity in the source water, the City's water treatment plant failed to meet the minimum level of treatment for turbidity.

As a concurrent public water system with the City of Austin and seller/distributor of the City's water, **Northtown MUD PWS ID 2270264**, failed to meet the minimum treatment the turbidity requirements for the month of **October 2018**. Specifically, our water system distributed water with **more than 5% of the combined filter effluent turbidity reading above 0.3 NTU for the month of October 2018**. For additional information on this violation, please find attached the City of Austin's notice.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact **Darrell Winslett** with Crossroads Utility Service at: 512 246 1400

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